Liquid Trucking SMS Terms & Conditions

Program: Liquid Trucking Driver Communications | Effective October 26, 2026

These SMS Terms & Conditions apply to text messages sent and received through the Liquid Trucking Driver Communications program (the "Program"), operated by Liquid Trucking, 108 East Bay Road, Plattsmouth, NE 68048. The Program is used for operational communication between Liquid Trucking staff and our employed and contracted truck drivers.

1. SMS Consent Communication

Mobile phone numbers and SMS consent collected through the Program will not be shared with, sold to, or rented to third parties or affiliates for marketing or promotional purposes. Phone numbers are shared only with the service providers (such as our telecommunications and messaging carriers) needed to deliver messages on our behalf. For more information, see our Privacy Policy at https://liquidtrucking.com/privacy-policy/.

2. Types of SMS Communications

Drivers who consent to receive text messages from Liquid Trucking may receive messages about:

- Load assignments and dispatch instructions
- Pickup and delivery updates and schedule changes
- Requests for documents and paperwork (for example, bills of lading, logs, medical cards, and permits)
- Safety notices and compliance reminders
- Two-way conversations with our Dispatch, Safety, and Operations staff

Liquid Trucking does not send marketing or promotional messages through the Program.

Example: "Liquid Trucking Dispatch: Load #48213 is ready for pickup in Omaha tomorrow at 6:00 AM. Reply to confirm. Reply STOP to opt out of SMS messaging at any time."

3. Message Frequency

Message frequency varies based on your loads, schedule, and conversations with our staff. Active drivers may receive several messages per day.

4. Potential Fees for SMS Messaging

Message and data rates may apply, according to your mobile carrier's plan. Rates may differ for domestic and international messages. Liquid Trucking does not charge for messages sent or received through the Program.

5. Opt-In Method

Drivers opt in by providing their mobile number and checking the optional SMS consent box on the Liquid Trucking Driver SMS Consent Form, which is part of our driver onboarding packet (paper or electronic). Consent to receive text messages is not a condition of employment or of contracting with Liquid Trucking. Drivers may also start a conversation by texting a Liquid Trucking department number. Liquid Trucking does not purchase or obtain phone numbers from third parties.

The consent language on the Driver SMS Consent Form reads:

> ☐ I agree to receive operational text messages from Liquid Trucking (including dispatch and load updates, scheduling, document requests, and safety notices) at the mobile number provided above. Message frequency varies. Message and data rates may apply. Reply STOP to opt out at any time or HELP for help. Consent is not a condition of employment or of contracting with Liquid Trucking. See our SMS Terms and Privacy Policy at liquidtrucking.com.

6. Opt-Out Method

You can opt out of the Program at any time by replying **STOP** to any message. Replies of END, CANCEL, UNSUBSCRIBE, QUIT, or STOPALL also work. You will receive one message confirming that you have been unsubscribed, and you will receive no further text messages unless you reply **START** to opt back in. You can also be removed from the messaging list by emailing smssupport@liquidtrucking.com or calling 844-GO-TANKS (844-468-2657). Opting out does not affect your employment or contract with Liquid Trucking.

7. Help

If you are having trouble with the Program, reply **HELP** to any message, email smssupport@liquidtrucking.com, or call 844-GO-TANKS (844-468-2657).

Additional Options

If you do not wish to receive text messages, leave the SMS consent box unchecked on the Driver SMS Consent Form. You can still reach Liquid Trucking staff by phone or email.

8. Standard Messaging Disclosures

- Message and data rates may apply.
- Message frequency varies.
- You can opt out at any time by texting STOP.
- For assistance, text HELP or email smssupport@liquidtrucking.com.
- Mobile carriers are not liable for delayed or undelivered messages.
- See our Privacy Policy at https://liquidtrucking.com/privacy-policy/.